

Booking Terms & Conditions

Bookings of up to 12 people may be made by our online booking system. Bookings larger than this must contact The Orchard House directly to discuss options and arrangements.

Bookings greater than 18 people will be required to be on a set menu, unless otherwise agreed. We reserve the right to refuse to serve, or to break up larger bookings if they are likely to interrupt the flow of service.

We will reserve the right to hold a booking for up to 15 minutes after the initial reservation time. If you fail to show within this time, we may allocate your table to another group if we are busy. It is the responsibility of the reserved party to alert us if there are any changes to the booking, including cancellations, change of people attending, or change of time.

If we need to contact you for any reason, we will contact you with the details that you provide. It is your responsibility to ensure that the details you supply are correct.

Supply of Food & Beverages (Not Cafe Based)

Our Food Control Plans relate to food made or supplied by us. We will not accept any responsibility or liability for food brought onto our premise from any source other than The Orchard House.

We reserve the right to refuse the consumption of food or beverages brought from outside our cafe.

As we make our own products onsite, including cakes, if you choose to supply a cake, we may impose a cakeage fee of \$2 per person. This includes the cost to us for supplying plates and utensils, as well as the cleanup afterwards. Any cake supplied by us and eaten onsite, will not have a cakeage fee attached.

We are not a BYO cafe, however we may allow it for private closed functions. In these circumstances there is a limit of one bottle per two people, and a corkage fee of \$15 per bottle. If we believe that any liquor other than wine is being brought in and consumed onsite, we reserve the right to check bottles. If it is found that alcohol other than wine is being consumed onsite, we reserve the right to seize and retain all bottles, regardless of their contents, and the entire party will be required to leave.